



Fall 2019 Newsletter - Reminders

- 1.) **Dryer Vents (Condos Only):** We have had some reports of birds nesting in dryer vents. Upon inspection, we have noticed that there are numerous vents that appear to have bird nest contents, lint and other debris clogging them. We are trying to come up with a plan for how to best resolve this issue, considering this potentially could lead to a fire hazard. What we would like you as an owner or resident to do is to make sure your dryer is properly working. If you are able to clean out the dryer vent, please do so. If you feel that you have a dryer vent issue, please notify the office and we can try to see what can be done to resolve it.
- 2.) **Sprinkler Checks (Condos Only):** Starting on Monday September 9, Select Security will be here to do the annual Pull-Station Testing. They will be here all week but we are not taking appointments. They will be starting with the 1100 building and working their way around. If you are okay with Doug from our Maintenance staff and the guys from Select Security going in without you being home, please call or email us so we can mark your unit on the list. They will be going around knocking door-to-door for access. The process should only take up to 5 minutes per unit. The pull-stations are located by the front door of each unit, so they will just be opening the door and testing. If you HAVE to be there when they are testing, we can try to give you a specific day closer to the week of, but it is subject to change and we will be unable to give you an exact time.
- 3.) **Parking:** Lately we have had several reports of people's vehicles getting damaged in the garage or parking lots. If you are parking next to someone, please be careful and make sure you don't hit their vehicle when opening your door. If you do accidentally hit a vehicle, don't ignore it. Try to find out who owns the vehicle hit or call the office and we may know. Be respectful of another person's property.
- 4.) **Rentals:** Please remember, if you have a rental property and obtain a new tenant, please notify the office. Also, have your new tenant(s) stop by the office to fill out our paperwork. Be sure to explain to tenants how the gate system works and be sure you collect all gate devices, keys, pool passes and pool bands, etc. from your old tenant to give to your new tenant.

- 5.) **Lock Your Vehicles!!!:** We have said this many times over the years but we still seem to be having problems with car thefts. All reported incidents have been a result of unlocked vehicles. It is happening all over Morgantown, not just here. While we do have a guard on duty all hours of the night, it can still happen. Recently, our guard enforcement noticed a young lady going through a vehicle and stopped to question her. She took off and long story short, police were notified and the young lady was soon after arrested. If you see ANY sort of suspicious activity, please call the guard on duty and he will go investigate the situation.
- 6.) **Mail Pickup:** This is just a reminder that any USPS delivered package that is too large for your mailbox is left in the Office. You will get a slip in your mailbox notifying you that it is here. Once you receive your slip you can stop by the office during normal office hours (Monday – Friday 9:00am- 5:30pm) or on Saturdays 12:00pm-4:00pm to pick it up.
- 7.) **Garbage:** Please properly dispose of your garbage in the compactor. Failure to do so can and will result in a fine. All garbage must go INTO the compactor and the black button should be pressed every time. All large boxes must be broken down before compacting. Also, DO NOT drag your garbage bags through the hallways—pick them up and carry them. This is causing numerous buildings to have stains on the carpet and isn't slightly or sanitary.
- 8.) **Pets:** Per County Ordinance, all pets must be on a leash at all times when out on the property. You must clean up after your pets. We have put plenty of pet receptacles on the property for your convenience. Use them!! Also, do NOT let your pet "relieve themselves" in the hallways!!!!
- 9.) **Emails:** If you have any questions or concerns you would like to express, we would prefer the forms of communication be through email so we have documentation of it. Our emails are: maryrose@suncrestvillage.net; office@suncrestvillage.net and info@suncrestvillage.net. Any urgent or important issues should be addressed with Mary Rose or Holli, using the first two emails listed. If it is an emergency please call the office immediately at 304-598-5815.